

Synology Backup Campaign

Sweepstakes - Terms and Conditions

This document serves as the official rules for the sweepstakes part of Synology Backup Campaign beginning on Mar 31, 2020.

ELIGIBILITY

No purchase or payment necessary to enter or win. A purchase will not increase your chances of winning.

The campaign is open to individuals who are 18 years of age, or the legal age of majority to enter such events in the participant's jurisdiction of residence.

Void where restricted or prohibited by law.

Limit one (1) entry per eligible person via an associated Synology Account. Participants must participate using a valid Synology Account that they are the owner of. Each person and Synology Account may only be entered once into the sweepstakes.

Participants must be an individual and a legal resident of the following:

Eligible Countries/Territories: **Australia (excluding state of NSW), Austria, Denmark, France, Germany, Japan, Macao, Malaysia, Netherlands, New Zealand, Nigeria, Norway, Singapore, South Korea, Spain, Sweden, Taiwan, United Kingdom, United States**

Employees (including their immediate family members) of Synology Inc. and its subsidiaries and any other partners, individuals or entities directly engaged in this campaign are not eligible to enter or win.

AGREEMENT TO TERMS & CONDITIONS:

Participation in the campaign constitutes your full and unconditional agreement to and acceptance of these Terms & Conditions. Winning a prize is contingent upon fulfilling all requirements set forth herein.

Use of personal information: By entering this event, participants consent to Synology's use and disclosure of (including cross-border transfer to regions where Synology operates in) information provided to us, such as your Synology Account, email address, name, and other information such as region/country for determining the winner, measuring event metrics, and analysis for product improvement purposes. Personally identifiable information such as your email address are not shared outside of Synology personnel authorized to access such information.

Winners of the event may be subject to additional requirements to provide personal information that will be shared with partners and sponsors for logistics, legal, and accounting requirements.

Your information will be handled in accordance with Synology's Privacy Statement detailed under Marketing Events and Promotional Events section, unless otherwise stated in this document.

Publicity: Winning participants grant Synology and our sponsors the right to publish the winner's name and to communicate with them, regardless of previous communication preferences (e.g. settings in Synology Account).

ENTRY:

The campaign, including the sweepstakes, ends at **23:59 UTC+8 on Friday 29th May 2020**. Synology may, in its absolute discretion, end the campaign prior to or after the conclusion date.

The backup quizzes contain three levels of questions, with each containing multiple questions. Once a quiz or survey is finished for the first time, the participant will gain additional raffles towards the sweepstakes (number of raffles gained: Survey - 2, Easy - 2, Medium - 3, Hard - 3) for a maximum of 10 raffles in this event.

The sweepstakes entries will only be granted the first time participants take the quiz or survey. A participant will get a maximum of 10 entries upon completion of all three quiz levels and the survey, irrespective of scoring and/or number of

attempts. **Multiple attempts will not grant you additional chances and may instead flag you as an automated bot, which is subject for disqualification.**

WINNER SELECTION:

Users taking part in the quiz gains a chance to win a prize. Five winners will be selected and notified after campaign ends. Synology (worldbackupday@synology.com) will contact the winners by sending an email to the address they registered the Synology Account with typically within 1-5 business days.

Potential winners will be randomly selected in a drawing among all eligible entries received. Upon being selected as a winner, the entry will no longer be considered for additional sweepstakes draws of the same event, if applicable. Synology's decisions on the winners are final and binding, barring forfeiture or disqualification. Odds of winning depend on number of participants and the number of items the participant has completed as part of the event.

After the sweepstakes closes, participants may still be able to participate in the event's quiz and survey but are ineligible for the sweepstakes. Synology will make best efforts to convey this information, but some delay may be inevitable due to network optimization techniques such as caching.

Synology reserves the right to disqualify any participants that are not in acting in accordance with these Terms & Conditions and/or acting in bad faith before, during, or directly after the event: using automated systems to create entries, subverting the entry process, defamatory/hostile comments or names, abusing flaws in the system, or any other activities that have caused, or may cause monetary or physical harm to Synology, its employees, systems, products, customers, potential customers, other participants, sponsors, partners, or other affiliated parties.

REQUIREMENTS FOR THE WINNER(S):

If you are selected as one of the winners, you will be required to provide personal information including your email address, delivery address, phone

number, and any additional information that may be required to ship the prize to you in order for Synology to arrange for delivery of prize. The information may be shared with event sponsors and the distributor or courier service for delivery purposes. This information must be provided by **23:59 (UTC+8) Friday 19th June 2020** or by a time given by a Synology representative responsible for this event.

Delivery is only available to physical addresses (i.e. no post office boxes). If a prize cannot be delivered to the specified delivery address, and if no follow-up contact could be made, the prize will be considered abandoned and forfeited, and Synology may choose another winner at our own discretion with or without the original winner's receipt of message or approval.

You must be an individual legal resident of the listed regions/countries under the ELIGIBILITY section and provide a postal address for delivery of the prize. Failure to provide a valid address will result in disqualification and forfeiture of the prizes.

Receipt of prizes may require the winner to submit documentation that Synology and/or Synology's sponsors require for any applicable local and/or foreign tax reporting and withholding requirements. This may require prize winners to submit additional personal information, such as tax identification numbers or the equivalent in each region. Failure to provide documentation when requested will result in the prize being forfeited, at Synology's discretion.

Winners are responsible for ensuring that they comply with all applicable tax laws and filing requirements.

PRIZES:

Total quantity of winners: 5

Each winner will receive:

1 x Synology DS218+

1 year subscription to Synology C2 Backup for 1TB (Plan II)

1 x WD SA500 1TB SSD

Approximate Retail Value: \$500 USD Total

The prize(s) are not transferable or exchangeable and cannot be redeemed as cash. No responsibility is accepted for any variation in the value of a prize. The winners are solely responsible for any taxes associated with receipt of a prize.

In the event a prize is not available or is unable to be provided, Synology and Synology's sponsors reserves the right to substitute the prize at its discretion to an alternative item with similar retail value.

Synology accepts no responsibility for any taxes and/or associated importation customs associated with receipt of a prize.

RIGHT TO TERMINATE:

Synology reserves the right to suspend, modify, or terminate the event at our discretion should we suspect if any part of the event has been compromised due to malicious programs, non-authorized human intervention, or any other reason that may impair or otherwise prevent the event from being conducted.

RELEASE AND LIMITATIONS OF LIABILITY:

Synology shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained as a result of taking the prize, except for any liability which cannot be excluded by law. Certain legislation may imply warranties or conditions which cannot be excluded, restricted or modified except to a limited extent.

These terms and conditions must be read subject to those statutory conditions. If those statutory provisions apply, Synology limits its liability in respect of any claim under those provisions to the replacement of the goods or the supply of equivalent goods.

EVENT HOST:

Synology Inc.
9F., No.1, Yuandong Rd., Banqiao Dist.,
New Taipei City 220545, Taiwan